benson tsai

Highly adaptable, hands-on software engineer skilled in **communicating effectively** with stakeholders to deliver **impactful, high-quality work** using **modern web development frameworks**.

skills

Programming | Python TypeScript JavaScript C++ Java C R SQL **Frameworks and Tools** | React Flask Angular Django Node.js PHP HTML CSS AWS Git **Language** | Chinese English Taiwanese Japanese

experience

Vault Health | New York, NY

Software Engineer

Deliver time-sensitive and high-volume (2+ million orders/day) features, ranging from record-keeping to appointment scheduling, working with a team of 50 engineers and 5 product managers utilizing React, Flask stack with GraphQL
Engineer, build, and optimize critical online infrastructure for Covid testing and vaccination workflows used by 5+ states, 7500+ organizations, 3500+ practitioners, and millions of individual customers across the US

•Enabled scalable company growth by redesigning and fully automating appointment scheduling workflow

•Expedited adoption of innovative payment solutions by leading engineering spikes for integrating third party processors •Assist internal stakeholders in triaging and diagnosing platform issues during assigned rotations

CultureIQ | New York, NY

Software Engineer

•Designed, built and optimized survey platform features through working with a team of 15 engineers, 5 product managers and 20 project managers, utilizing Angular and Django stack

•Transformed company platform for international growth by designing and maintaining global architecture for platform internationalization (i18n) and localization (l10n)

•Adapted company platform for enterprise client needs by engineering role-based permission control for sensitive data

MTA New York City Transit | New York, NY

Application Development Support Aide, Recovery and Resiliency, Department of Subways •Enhanced data import efficiency by creating photo uploading tool and standardizing user input for track image database

•Identified pain points in digitizing incident tracking systems and assessed use cases for proposed system

•Aided in development of various internal applications, including code auditing, UI designing and specification compiling

education

New York University | New York, NY

BS/MS in Computer Science (minors in Business Studies and Biomolecular Science), Cum Laude, GPA: 3.49 Honors Thesis: Satellite Communications on Commercial Aircraft and Its Security Implications

projects

Mapping Mobile Purchasing Patterns with Venmo | Foundations of Data Science

Investigated purchase patterns on Venmo over seasons by utilizing language processing packages in R
Acquired and cleaned publicly available Venmo transaction data through Venmo API

Evaluating the Effectiveness and Kernel Footprint of Lind | Summer Research Program

•Tested kernel footprint of the sandbox by configuring and running fuzzing programs in Linux environment •Contributed in creation and debugging of test cases in C for unit testing

Wildbook | Introduction to Databases

•Designed and implemented front-end user interface for the social media site using PHP, SQL and HTML

•Created relational schema for back-end database of the site with mySQL

January 2021 - Present

May 2016 - August 2016

April 2018 - December 2020

September 2017

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